











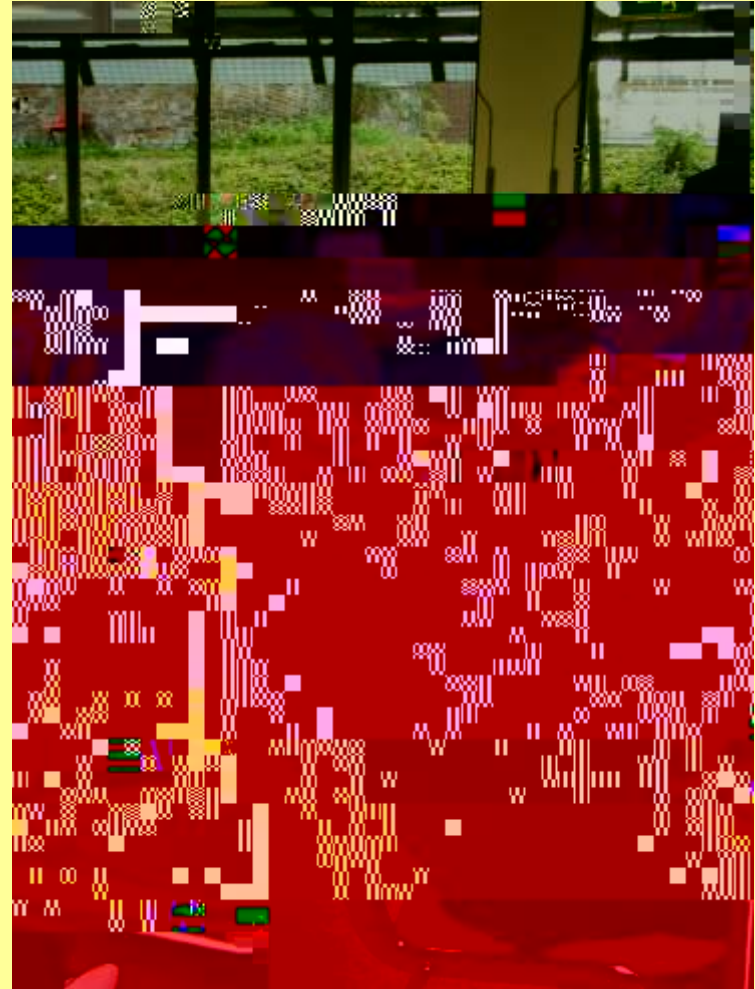


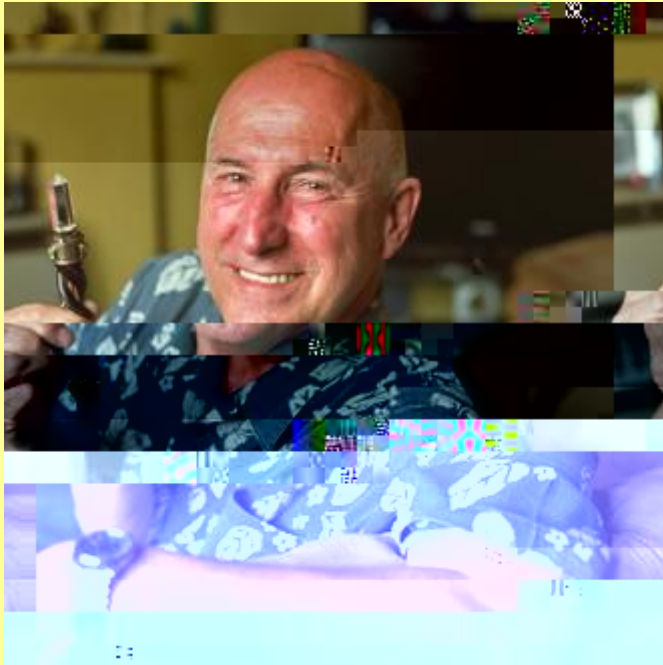




# Challenges

- Attitudes to organisation
- Communication with older people
- Sustainability
- Sensitivity and dealing with difficult situations





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